

TECHNICAL INSTALLATION MANUAL

ELECTRONIC CONTROL UNIT FOR TWO 12VDC MOTORS

Q54





WARNING!

Before installing, thoroughly read this manual that is an integral part of this Kit. Proteco Srl declines any responsibility in the event current standards in the country of installation are not complied with

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1. INTRODUCTION

The universal self-learning Q54 control unit has been designed for the automation of an access with 1 or 2 12VDC motors with or without limit switches. Its innovative self-learning procedure makes for quick and easy installation and its three trimmers permit fine adjustment of all main parameters: force (or speed), pause time, obstacle detection sensitivity and closing delay between the two leaves of the gate when two motors are used.

The following are available:

- **simplified programming**, thanks to which the unit automatically performs a learning operation to acquire running time and determine slow-down setting at ninety percent of opening and closing runs;
- A professional programming in which the installer can determine the instant in which the gate starts to slow-down, the enabling of the pedestrian opening via radio, the safety device trigger mode.

2. MAIN FEATURES

- -Management and control of 12VDC powered1 or 2 motor-driven automated accesses
- -Motors closing offset adjustable from 0 to 15 seconds using trimmers
- -Double limit switch input open close
- -Motor force (speed) adjustable from 50-100% using a trimmer.
- -Customisable partial opening (for pedestrian transit)
- -Softstart (slow motor start)
- -1 to 60" stand-by time adjustment via trimmer.
- -0.1 to 3.0" obstacle detection triggering time adjustment via trimmer.
- -Initial settings using dip-switches
- -Signalling LEDs (8)
- -Expansion for electric lock 12V15W max (optional board MEL)
- -Built in battery charger with solar panel management
- -Box predisposed for optional 12V 1.2Ah battery for emergency manoeuvres
- -Built-in 433MHz receiver with 180 memorisable codes
- -Built to European reference Directive Standards (R&TTE 99/05/CE)

3. TECHNICAL SPECIFICATIONS

Transformer power supply 230VAC Control unit power: 12VAC

Motor output: 12 VDC max 2 x 50Watt

Max current peak of motor: 10 Amperes

Accessories power: 12 VDC - 250 mA protected by fuse

Environmental operating temperature -20°C / + 55°C

Programming parameters: memorised in EEPROM

BOX IP rating: IP54



4. CONNECTION AND SET UP OF THE CONTROL UNIT

- a) Before installing the Q54 control unit, read the "General safety warnings and notes"
- b) Mount a differential thermo-magnetic circuit brea ker 6A on the mains supply as specified in the current reference standards.
- c) Connect motors to plugs "MOT1" and "MOT2". If only one motor is used please connect it to plug "MOT1".
- d) Connect the external accessories making sure that the total of the **average absorption of all the connected accessories** is less than the maximum current available.
- e) ATTENTION: Connect the limit switches if present; otherwise do not jump inputs FC1, FC2, FO1 and FO2 in the terminal board.
- f) ATTENTION: if there are no electrical limit switches and no mechanical stop in opening, proceed as follows to define the manoeuvre times during learning:
 - Press pushbutton 1 of the remote control or pushbutton P1/SET to stop the gate in the desired position.
 - Press pushbutton 2 of the remote control or pushbutton P2/SET to stop the gate in the desired position.
- g) Check the correct connection and operation of all the accessories connected to the terminal board.

INITIAL FACTORY SETTINGS

If there is no programming, the control unit will operate as follows:

- Step-step mode with automatic closing disabled.
- No slow-down
- Closing safety present
- No opening safety
- Obstacle detection trigger time (OBS) 1 second
- 3 second opening and closing delay time of the motors
- Safety test disabled
- Kick-back disabled
- Pushbutton 1 of transmitters enabled
- Rapid re-closing disabled

INITIAL SETTING OF THE TYPE OF OPERATOR

Check that the control unit is set for the application requested. When switched on, the red "RAD" LED flashes for the number of times set in the control unit.

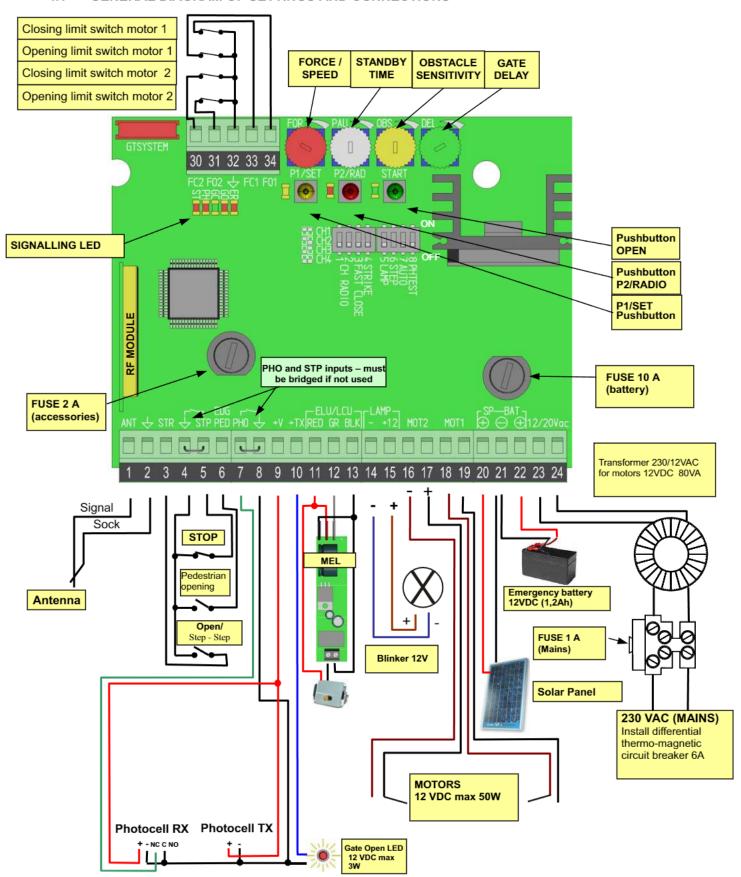
| NUMBER OF FLASHES | APPLICATIONS | |
|-------------------|--------------------------------|--|
| 1 | Actuators | |
| 2 | Operators with articulated arm | |
| | (Variable absorption) | |

To modify the setting proceed as follows:

- 1. press the P2/RAD pushbutton until the corresponding red "RAD" LED lights up
- 2. press the P1/SET pushbutton, the control unit switches to another application
- 3. press the P2/RAD pushbutton again to exit the programming
- 4. The red "RAD" LED switches off to confirm that programming has been exited.



4.1 GENERAL DIAGRAM OF SETTINGS AND CONNECTIONS

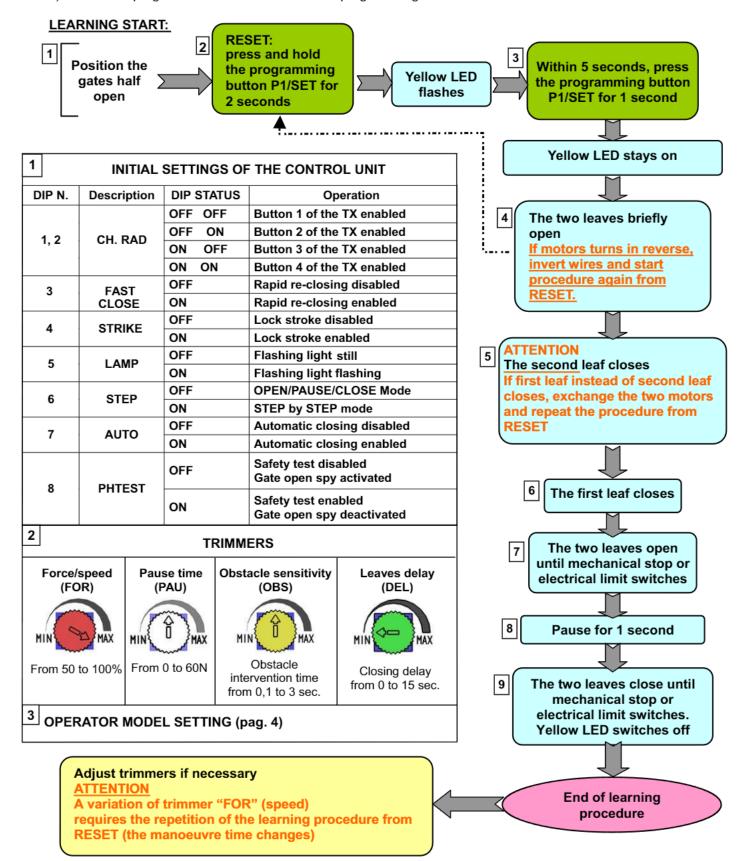


NOTE: The control unit is supplied with a trimmer to adjust the force of the motors set on maximum value (100%). Maintain this setting, which facilitates installation in difficult conditions (worn-out or not lubricated hinges, stress points etc.) Afterwards, reduce the force to obtain an operator movement that is slower and requires less force. After having adjusted the force the learning procedure must be repeated.



4.2 SIMPLIFIED LEARNING PROCEDURE (also see pages 8-10)

- Verify the initial settings.
- 2. Program the remote controls (if needed) with the gate stopped according to the following:
- a) Press the program button P2/RAD for two seconds: the red LED "RAD" lights up.
- b) Press the desired button on each transmitter.
- c) Press the program button P2/RAD to exit the programming mode.



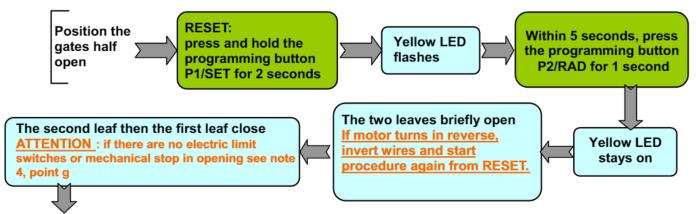


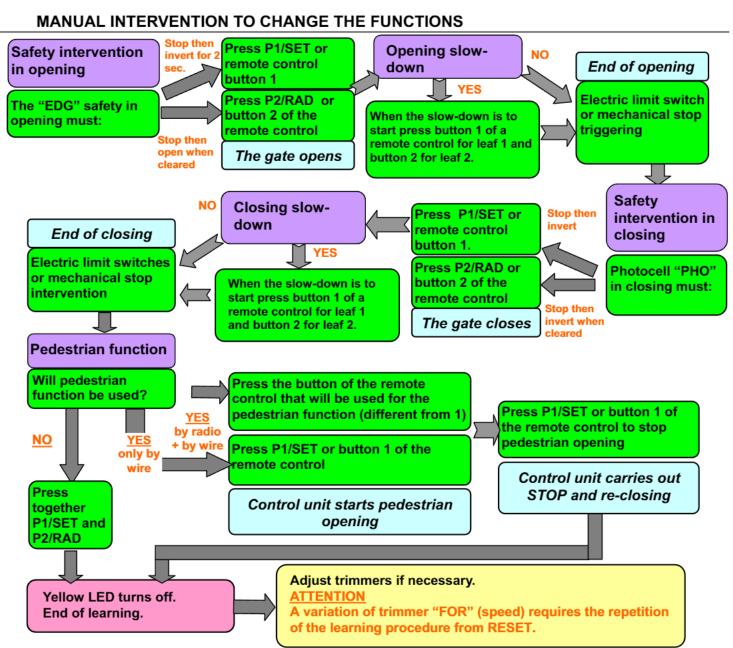
4.3 PROFESSIONAL LEARNING PROCEDURE (see also pages 8-10)

Using the professional learning procedure the installer can determine:

- a) the instant in which the opening and closing slow-down starts
- b) the pedestrian function
- c) the safety device trigger mode.

When the motor and the safety devices are connected, programme the remote controls to be used (see page 8).







5. CONTROL UNIT OPERATING LOGIC

5.1 PROGRAMMING AND CANCELLATION OF THE REMOTE CONTROLS

With the receiver built into the control box, Proteco dip-switch and fixed code and remote controls can be indifferently learned.

5.1.1 Programming

- Power the control unit
- Press the "P2/RAD" pushbutton: the red LED lights up to indicate that the programming is activated.
- Make a transmission by pressing one of the pushbuttons on the transmitter
- The code is memorised. During code insertion, the red LED flashes slowly. At the end, the red LED returns to a fixed light to indicate that a new remote control can be inserted.
- Memorise all the transmitters by carrying out a transmission with a chosen channel.
- At the end of the operation press the "P2/RAD" pushbutton again to exit the procedure. The red LED switches off.

ATTENTION: The exit from the procedure occurs automatically 10 seconds after the last transmission.

5.1.2 Total cancellation of the codes

- Press and hold down the "P2/RAD" pushbutton for 3 seconds; the red LED starts flashing quickly.
- Press the "P2/RAD" pushbutton again (within 6 seconds) to confirm the cancellation. The confirmation is signalled when the red LED starts flashing more rapidly.

5.1.3 Choosing the transmitter pushbutton

To select the radio channel that will activate the manoeuvre cycle set DIP 1 and 2 as follows:

| DIP- SWITCH 1 | DIP- SWITCH 2 | Pushbutton Active |
|---------------|---------------|-------------------|
| OFF | OFF | Pushbutton 1 |
| OFF | ON | Pushbutton 2 |
| ON | OFF | Pushbutton 3 |
| ON | ON | Pushbutton 4 |

5.2 OPERATION OF THE SAFETY DEVICES

5.2.1 Photocell (PHO input)

When triggered, the photocell provokes:

- in closing phase, an inversion of the motion, either immediate or when cleared, according to the programming,
- in opening phase it has no effect,
- when the access is closed it has no effect on the opening commands if set for immediate inversion, otherwise it delays the opening until it is cleared,
- if the access is open it inhibits the closing commands.

The control unit has a function of rapid access closing after the triggering of the photocell (see paragraph 5.3.4).

5.2.2 Safety in Opening (EDG input)

Safety devices can be connected (self-testing or not) to the "EDG" input on the control unit (e.g. fixed wire ribs).

The safety acts as follows:

- in **closing** phase it has no effect
- in opening phase it provokes an inversion of direction for 2 seconds,
- when the gate is closed the opening commands are inhibited,



- when the gate is open the closing commands are inhibited,

Using the professional learning, the PED input can be set as internal photocell:

- in closing phase it provokes an inversion of direction when cleared,
- in opening phase it provokes a STOP and opening continues when cleared,
- when the gate is closed it delays opening until it is cleared,
- when the access is open it inhibits the closing commands.

5.2.3 Safeties Self-test

The control unit has a self-test function of the safeties connected to the "PHO" input of the control unit; it switches off the transmitter to check the commutation of the corresponding receiver contact before the execution of each manoeuvre. In this case, the "gate open warning light" is not available.

To activate this self-test function proceed as follows:

- switch DIP 8 "PH TEST" to ON
- connect the positive of the photocell transmitter power to terminal 10 ("+TX")

With the Self-test function active the **photocell transmitters** are only powered when the manoeuvre is taking place, thus giving a major saving of energy.

If the enabling of the safety self-test is not required

- switch DIP 8 "PH TEST" to OFF
- connect the positive of the photocell transmitter power to the terminal 9 ("+V")

5.3 MOTOR SPEED - TRIMMER "FOR"

Trimmer "FOR" adjusts the voltage applied to the motors during operations, which means adjusting the speed of the motors. With the trimmer turned fully counter-clockwise the speed of the motor is 75% of the maximum speed.

With the trimmer at half travel the speed of the motor if 50% of the maximum speed.

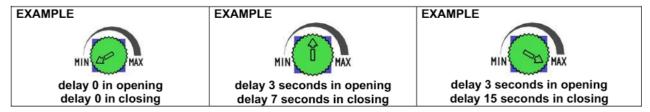
ATTENTION: Changing the setting of trimmer "FOR" requires repeating the learning procedure, since the travel times and the slow-down start times change.



5.4 DELAY BETWEEN MOTORS - TRIMMER "DEL"

Trimmer "DEL" can be used to adjust the delay between the two motors in opening and closing operations. If the trimmer is turned fully counter-clockwise, the delay is 0 both in opening and in closing, and the two leaved will move together.

In all the other positions of the trimmer, the delay in opening is 3 seconds and the delay in closing varies from 0 to 15 seconds according to the position of the knob.

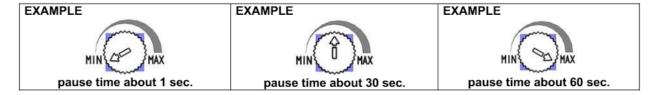


5.5 "OPENING AND CLOSING" OPERATING MODE - TRIMMER "PAN"

5.5.1 Time controlled automatic closing mode

Switch the dip-switch 6 to OFF and the dip-switch 7 to ON.

Set the "PAU" trimmer in an intermediate position according to the pause time desired. The pause time can be set between 3 and 60 seconds and is increased by rotating the trimmer clockwise.



In this mode, if a command is received via radio or via the "STR" input, the control unit does the following:
- drives the motors for one second at reduced speed (softstart) and then at the speed set on the FOR trimmer.



The delay between the two motors is set by trimmer "DEL" (see paragraph 5.4)

- opening stops when the limit switches or the obstacle detection system intervenes or when the manoeuvre time has elapsed. If other commands are given during opening they will have no effect.
- with the automation stopped and in automatic pause each time the timer re-starts from zero.

Once the pause time has elapsed, the closing manoeuvre takes place and the control unit:

- carries out a pre-flash
- drives the two motors with a 2nd motor delay as set on the DEL trimmer
- drives the motors for one second at reduced speed (softstart) and then at the speed set on the FOR trimmer.
- if another command is given during closing the control unit commands a complete re-opening.
- closing stops when the limit switch or the obstacle detection system intervenes or when the manoeuvre time has elapsed.

ATTENTION: Maintaining the opening contact ("STR" terminal) closed, with a temporised relay for example, the control unit will command opening and the automation will remain open with automatic closing disabled until the contact is re-opened again (Timer Function).

5.5.2 Step by step mode without automatic closing

Switch the dip-switch 6 to ON and the dip-switch 7 to OFF.

The step by step command sequence is OPEN-STOP-CLOSE-STOP

The opening and closing manoeuvres take place as described in the previous paragraph.

5.5.3 Step by step mode with automatic closing

Switch the dip-switch 6 to ON and the dip-switch 7 to ON.

The step-step logic is OPEN/STOP/CLOSE/STOP.

When the opening manoeuvre has been completed and the pause time set on the PAU trimmer has elapsed the control unit effects automatic closing.

If, when the automation is closed, a radio command is given, either through the "STR" input command or the START pushbutton on the board, the control unit:

- commands a one second pre-flash
- drives the motors for one second at reduced speed (softstart) and then at the speed set on the FOR trimmer.

The delay between the two motors is set by trimmer "DEL" (see paragraph 5.4)

- opening stops when the limit switch or the obstacle detection system intervene or when the manoeuvre time has elapsed or with a radio or manual command. In the latter case the control unit disables the automatic closing and another command must be given to re-start the manoeuvre.

If the automation is completely open, once the pause time has elapsed the closing manoeuvre takes place. The control unit:

- commands a two second pre-flash
- drives the motors for one second at reduced speed (softstart) and then at the speed set on the FOR trimmer.

The delay between the two motors is set by trimmer "DEL" (see paragraph 5.4)

- closing stops when the limit switch orthe obstacle detection system intervenes or when the manoeuvre time has elapsed.

5.5.4 Automatic closing and rapid re-closing mode

Switch the dip-switch 6 to OFF and the dip-switch 7 to ON.

Switch the dip-switch 3 to ON.

The control unit does the following:

- a) If the photocell is triggered during opening, the gate STOPs and keeps on opening and, when the photocell is cleared, it stops and automatic reclosing occurs.
- b) If the photocell is triggered during the pause with the gate open, when the photocell is cleared, automatic reclosing occurs.
- c) If the photocell is triggered during closing, the gate inverts the direction and when the photocell is cleared, the gate stops and automatic reclosing occurs.

If during the opening cycle or during the pause the photocell is not triggered, the pause time is as set on the "PAU" trimmer.

5.5.5 OPEN-CLOSE-OPEN mode

Switch the dip-switch 6 to OFF and the dip-switch 7 to OFF.

If, when the automation is closed, a radio command is given, either through the "STR" input command or the START pushbutton on the board, the control unit:

- commands a one second pre-flash
- drives the motors for one second at reduced speed (softstart) and then at the speed set on the FOR trimmer. The delay between the two motors is set by trimmer "DEL" (see paragraph 5.4)
- opening stops when the limit switch or the obstacle detection system intervenes or when the manoeuvre time has elapsed. If other commands are given during opening they will have no effect.

When the automation is completely open, to start closing give a radio or manual command and the control unit:

- commands a two second pre-flash



- drives the motors for one second at reduced speed (softstart) and then at the speed set on the FOR trimmer. The delay between the two motors is set by trimmer "DEL" (see paragraph 5.4)
- if a command is given during closing the control unit commands the complete re-opening
- closing stops when the limit switch orthe obstacle detection system intervenes or when the manoeuvre time has elapsed.

5.6 "PEDESTRIAN OPENING" FUNCTION

The pedestrian function can be assigned with the professional learning to channel 2/3/4 of the remote control. With a "PEDESTRIAN OPENING" ("EDG" terminal) command on the input, the control unit commands an **opening** for the first leaf for a time of:

- 5 seconds if no learning has been carried out,
- complete opening if a simplified learning has been carried out
- that set by the installer if a professional learning has been carried out.

Closing is triggered by a manual command, or automatically if the automatic closing function is enabled. The complete opening command has always priority over the pedestrian opening, therefore if, during a pedestrian manoeuvre a complete opening command is received, the control unit will command a complete opening of the automation.

5.7 "OBSTACLE SENSITIVITY" DETECTION - TRIMMER "OBS"

The "OBS" TRIMMER is used to adjust at the same time the delay time of intervention after an obstacle has been detected and the threshold of the counter-force against the operator necessary to trigger the intervention. Both the counter-force and the delay time increase when the trimmer is turned clockwise. The delay time can be adjusted between 0.1 and 3 seconds. This function is useful to overcome any critical points of the operator which cause a higher power absorption by the motor for a short time.



If **electric limit switches are present**, the obstacle detector will provoke an inversion of the movement in closing and a 2 second inversion in opening.

If there are no electric limit switches the obstacle detector provokes:

- in closing an inversion of the movement unless it is in the last five seconds of the manoeuvre
- in opening an inversion of the movement for 2 seconds unless it is in the last five seconds of the manoeuvre

5.8 FLASHING LIGHT

The control unit has two output terminals (LAMP) to command a low voltage flashing light. The light start flashing 1 second before each opening manoeuvre and 2 seconds before each closing manoeuvre.

If the **dip-switch 5** is in the OFF position the power supply to the flashing light is continuous.

If the **dip-switch 5** is in the ON position the power supply is intermittent and therefore a normal lamp can be connected (12VDC, Max 10W).

The flashing light is only activated during movement.

If AC mains power supply is missing and the unit works under battery power supply, the flashing light will only flash for the first 4 seconds of the manoeuvre.

5.9 GATE OPEN WARNING LIGHT

If the safety device self-test is not used (DIP 8 "PHTEST" is OFF), the output +TX (terminal 10) acts as a GATE OPEN WARNING LIGHT. Connect a 12V lamp (max . 3W) to terminals 10 ("+TX") and 9 ("COMMON") of the control unit. The status of the lamp is as follows:

- If the access is closed the light is switched off
- If the access is open or opening the lamp is alight with a fixed light
- If the access is closing the lamp flashes

5.10 SLOW-DOWN

The slow-down function allows the gate to apply a reduced force before reaching the limit stop. The speed is reduced to about one third of the normal working speed.

The slow-down function can be adjusted during the Professional Learning procedure. With this control unit the slow-down can be selected independently for the two leaves, both in opening and closing.

5.11 ELECTRIC LOCK

Using the MEL expansion card an electric lock can be managed. The contact given by the card is clean and allows the managing of electric locks of 12 Volt max.15W.



transformer. The command is given before every opening manoeuvre for 2 seconds, and before every reopening caused by the triggering of a photocell or safety device.

Using dip-switch 4 on the card, the kick-back and the final stroke at the end of the closing manoeuvre can be enabled or not.

Dip-switch 4 in ON position: kick-back and final stroke enabled

Dip-switch 4 in OFF position: kick-back and final stroke disabled.

5.12 BUFFER BATTERY - SOLAR PANEL MANAGEMENT

The control unit is fitted with an automatic 13.7VDC battery charger.

The 12V 1.2Ah buffer battery **allows a maximum of 5 reduced-speed manoeuvres** should the mains power supply be cutoff (as the interruption occurred less than 24 hours earlier.)

The flashing light, when present, only functions for the first 4 seconds of the manoeuvres.

A solar panel can be directly connected to the control unit with a current regulator. The solar panel input is already protected by a diode.

5.1 STOP (STP INPUT)

The activation of the STOP input stops all the functions.

To resume the cycle the STOP must be deactivated and another command given.

5.15 CONTROL UNIT MEMORY FAULT

The EEPROM memory contains the control unit operating parameters, the codes, the logic and the memory of the radio receiver. When the control unit is turned on, should there be a **fault in the EEPROM memory, the red LED flashes and all manoeuvres are blocked.**

The Reset function must be executed (press and hold the programming button P1/SET for 2 seconds, until the yellow LED flashes).

If the red LED turns off, the EEPROM is good, but all programming of parameters and learning of transmitters must be done again.

If the red LED still flashes, an authorised service centre should be contacted.

6. SIGNALLING LED

Yellow led SET:

- flashes for 5 seconds when turned on to indicate that it is possible to enter the Professional or Simplified Learning modes.
- lights up with a fixed light while Professional or Simplified Learning are carried out.
- is turned off when the control unit functions normally.

Red led ERR:

- is turned off during normal control unit operations
- is alight (fixed light) when the control unit is blocked because it has failed the safety test or a motor is disconnected

Red led RAD:

- is alight (fixed light) when radio codes are being memorised
- flashes rapidly when the control unit is switched on and the radio code memory is defective
- flashes rapidly during the cancellation of radio codes
- flashes slowly when there is an attempt to memorise new radio codes and the memory is full
- is switched off when the control unit is functioning normally and waiting to receive a command via radio.

Green led GC:

- is alight (fixed light) when the automation is completely closed
- flashes during the closing manoeuvre
- otherwise it is switched off

Red led GO:

- is alight (fixed light) when the automation is open.
- flashes during the opening manoeuvre
- otherwise it is switched off

Red led PHO:

- is alight when the photocell (PHO input) is aligned
- is switched off when the photocell (PHO input) is not aligned

Red led STP:

- is alight when the STOP (STP) input is closed
- is switched off when the STOP (STP) input is open.

Green led START:

- is alight when the OPEN/STEP/STEP (STR) input is closed.
- is switched off when the OPEN/STEP/STEP (STR) input is open.



7. TROUBLESHOOTING

| PROBLEM | PROBABLE CAUSE | REMEDY |
|--|--|--|
| | 230 volt mains voltage absent | Check master switch |
| | Emergency STOP present | Check for any STOP commands connected to the STP input. |
| On giving a command with the remote control or with the keyswitch, the gate does not open. | There is no jumper between the STP input and the common. | If not used, check if there is a jumper on the STP input. |
| | One of the fuses is burnt out. | Replace the fuse with one of the same value. |
| | Motor power cable not connected or faulty. | Check the connection of the cable in the terminal board or replace it. |
| | The photocell, if present, is obstructed or not functioning. | Check, clean the photocell or remove the obstacle. |
| The gate opens but does not close. | The photocell is missing and there is no jumper between the PHO input and the common. | Check the accessory connections or the presence of the "jumper". |
| | A key selector NC contact has been used instead of an NO contact to connect to the STR input | Check the connections. |
| The operator functions by wire but not with the remote control. | The remote control has not been memorised or is broken or the battery is flat. | Check/change the battery. Carry out the remote control acknowledgement procedure. |
| The flashing light only functions for 4 seconds and the gate moves | No mains voltage: the control unit functions with the battery. | Check the lack of mains voltage. |
| slowly (only with a 12V optional battery fitted). | | Functioning is normal because it is only powered by the battery. |
| | The motor force is insufficient | Check if the leaves are in axis, lubricate if necessary. |
| The gate moves then stops, both in opening and closing. | and/or the trigger threshold of the OBS is too low. | Increase the trigger threshold by turning the OBS trimmer clockwise. |
| | | If it is not sufficient, increase the FOR trimmer clockwise and reprogram from RESET |
| | There is an obstacle in front of the gate; the hinges are blocked; a | Remove any obstacles from the gate; restore the hinges, replace or lubricate them. |
| When commanded, the motor starts but the gate does not move. | motor fixing bracket has detached. | Check the motor fixings. |
| and the gate accounts more | | Check the electrical connection. |
| | The electric lock, if present, does not work (does not open). | Check the correct positioning. |
| | | Lubricate the mechanism. |

N.B.: If the problem persists, contact your Retailer or the nearest Service Centre.

ATTENTION: Before sending a remote control to be repaired, check that the batteries are not flat. 50% of all remote controls that return for servicing only have flat batteries.



SAFETY WARNINGS FOR INSTALLATION AND USE

These warnings are an essential, integral part of the product and must be given to the user. They provide important indications on the installation, use and maintenance and must be read carefully. This form must be preserved and passed on to subsequent users of the system. The incorrect installation or improper use of the product may be dangerous.

INSTALLATION INSTRUCTIONS

- The installation must be performed by professionally skilled personnel and in compliance with current local, state, national and European legislation.
- Before beginning the installation, check the integrity of the product.
- The laying of cables, electrical connections and adjustments must be workmanlike performed.
- The packing materials (cardboard, plastic, polystyrene, etc.) are a potential hazard and should be disposed of correctly and not left within reach of children.
- Do not install the product in potentially explosive environments or environments disturbed by electromagnetic fields. The presence of inflammable gases or fumes is a grave danger to safety.
- Set up a safety device for overvoltage, a disconnecting and/or differential switch suitable for the product and conforming to current standards.
- The manufacturer declines any and all responsibility for product integrity, safety and operation in the event incompatible devices and/or components are installed.
- Solely original spare parts should be used for repairs and replacements.
- The installer must provide all the information relative to the operating, maintenance and use of the individual components and the complete system as specified in the MACHINE LEGISLATION (see regulations EN 12635, EN 12453 and EN 12445).

MAINTENANCE

- To ensure product efficiency, it is essential that professionally skilled personnel carry out maintenance within the times established by the installer, the manufacturer and by current legislation.
- All installation, maintenance, repairs and cleaning operations must be documented. This documentation must be preserved by the user, and made available to the personnel responsible for the control.

WARNINGS FOR THE USER

- Read the instructions and enclosed documentation carefully.
- The product must be used for the express purpose for which it was designed. Any other use is considered improper and therefore hazardous. In addition, the information given in this document and in the enclosed documentation may be subject to modifications without prior notice. It is given as an indication only for product application. Proteco Srl declines any responsibility for the above.
- Keep products, devices, documentation and anything else provided out of reach of children.
- In the event of maintenance, cleaning, breakdown or faulty operation of the product cut off the power and do not attempt to operate on the product except when indicated. Contact professional personnel, competent and suitable for the task. Failure to adhere to the above indications may be dangerous.

WARRANTY LIMITS

The warrantee is valid for 24 months from the date indicated in the sales document and its validity is limited to the original purchaser. It does not cover the following eventualities: negligence, incorrect or improper use of the product, use of accessories not conforming to the manufacturer's specifications, tampering by the customer or third parties, natural causes (lightning, floods, fire, etc.), riots, vandalism, modifications to the environmental conditions of the installation site. Nor does the warranty cover parts subject to wear (batteries, oil etc.). Products returned to Proteco Srl for repair shall only be accepted carriage paid. Proteco Srl shall return the repaired product to the sender carriage forward. Otherwise the goods will be refused on receipt. The purchase of the product implies the full acceptance of all the general terms of sale. Any dispute shall be submitted for judgement to the Court of Alba.